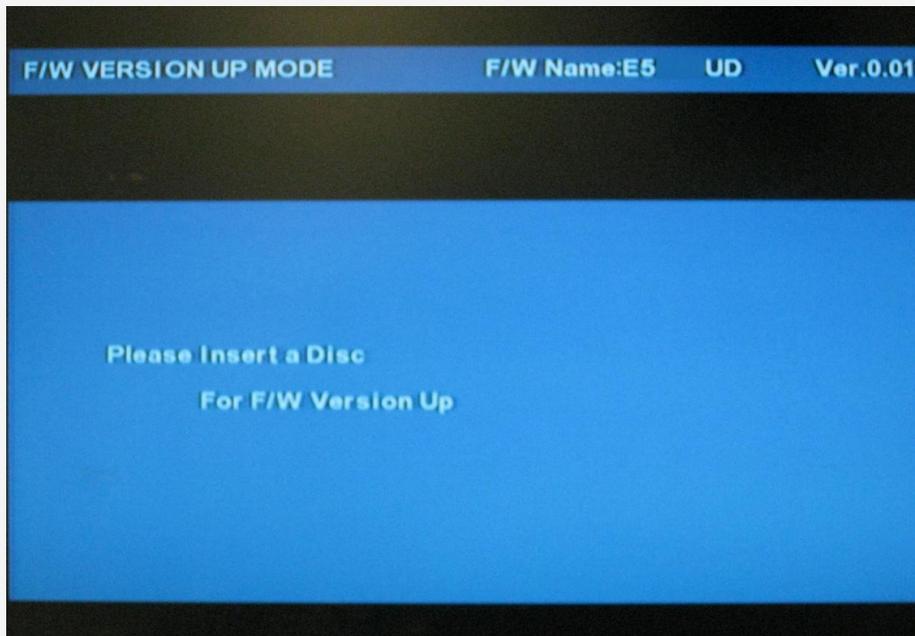


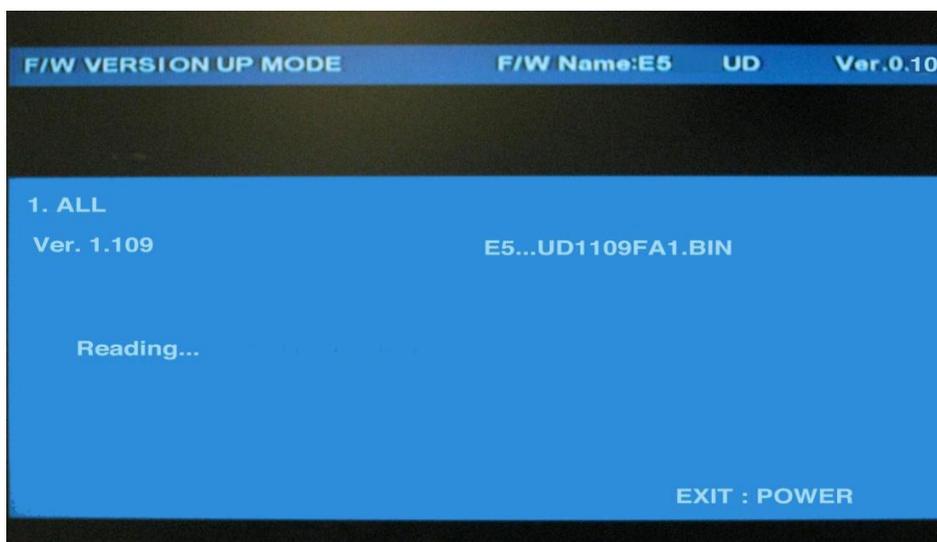
Install the firmware update

Once you have created a disc, follow the procedure below to update the firmware on your device. Please keep in mind; after the firmware update is installed the device's settings are going to reset back to default.

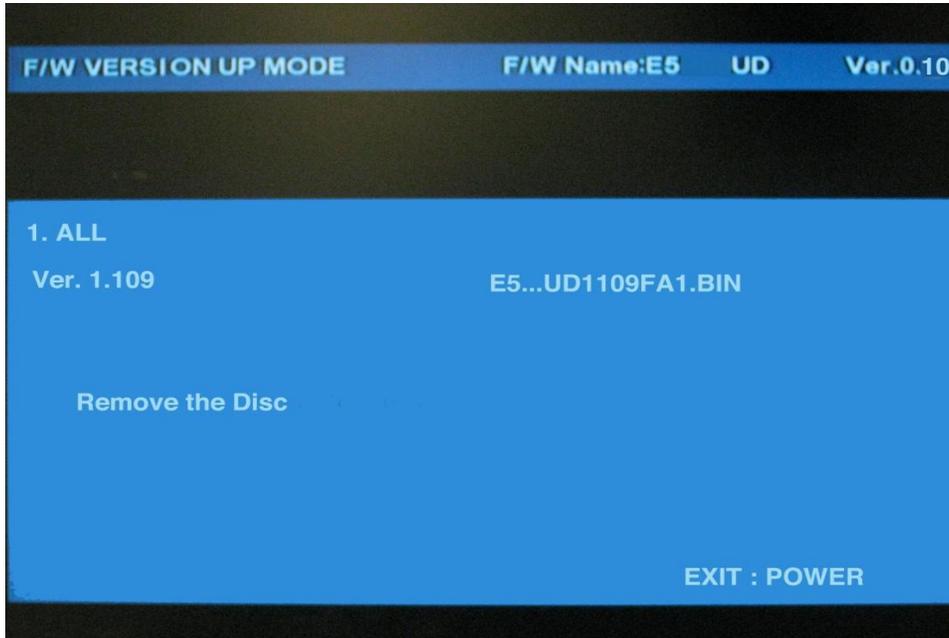
1. Turn on your Blu-ray Player
2. Make sure there is no disc in the tray.
3. On the remote press the following in a row: [9], [8], [7], [6] and [POP Menu / Menu] within 3 seconds. The disc tray will open and the following screen will display the Firmware Update screen.



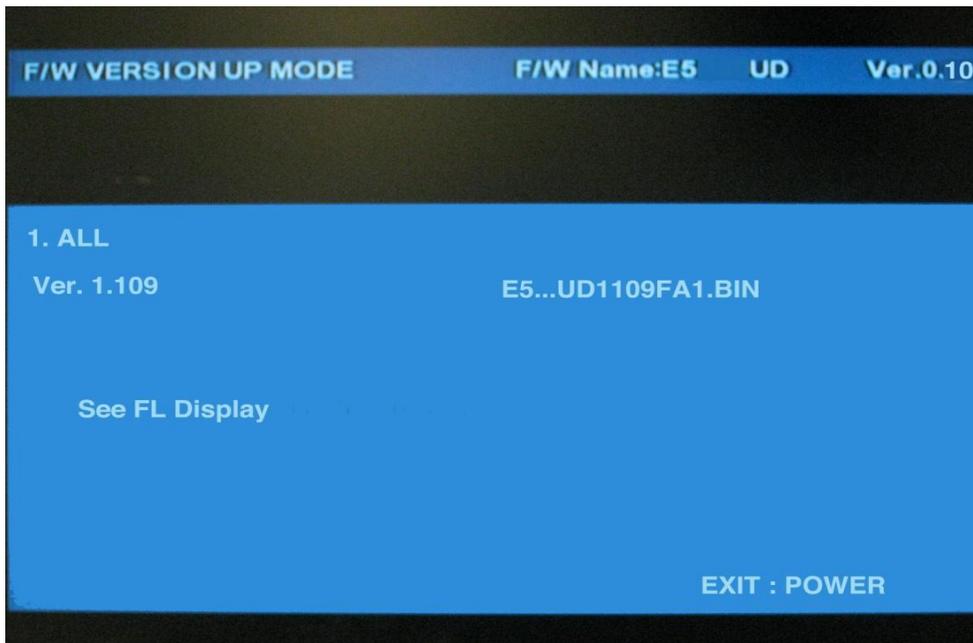
4. Enter the Firmware Disc and Close tray. The display will show "Reading..."



5. The Disc Tray will open, and then remove the disc.



6. Close the tray and the firmware upgrade begins. Watch the display on the unit itself for percentage of completion. **Do not turn off the power of the unit; it may cause damage to the unit.** When complete, a HEXIDECIMAL Number, 143A or similar, will be displayed on the front of the unit.



7. Turn off the player by unplugging the power cord of the unit for approximately 30 seconds, then plug the power cord back in.

8. Turn on the Blu-ray player and then press [Setup]. Look at the top right hand corner to verify the upgrade has been installed.



If you are experiencing problems updating the firmware on your player and are in need of further assistance please contact support by [Email](#). Before contacting us, please have the following information:

Model number

Serial number

Firmware Version

Manufacture Name

How the disc was burned, such as program used, type of media, and Operating System.