Install the firmware update

Once you have created a disc, follow the procedure below to update the firmware on your device. Please keep in mind; after the firmware update is installed the device's settings are going to reset back to default.

- 1. Turn on the Device by pressing [STAND-BY ON].
- 2. Press "SETUP" > select "Custom" and press "OK".

	Custom
9/1	Language Video
	Audio Parental Others

3. Select "Others" press "OK", then select "Software Updates" and press "OK".



4. "Software Update" Menu will appear > select "Disc Update", and then press "OK".

	Others		
	Software Update		
	Current Version	1.000	
(110)	Disc Update	•	
*** >			

5. This message will appear on the screen "Software Update?" select "Yes" and press "OK"

	Others
	Disc Update
	Software Update?
((()	No
•	Yes 🕨

6. "Please insert a disc for software update." The disc tray will eject; insert the firmware disc, and close the disc tray.



7. "Loading Disc" will appear.

		Software Up	Jate	_
Loading	Disc			

8. The following menu will appear. It will list "Current Version: 1.XXX and Insert Version: 1.XXX". This will allow you to confirm the upgrade, select "Yes" to begin installing.



1. Start

*	0	0
DISC IN	PLAY	() STANDBY-ON

9. "Loading Software" with a progress bar with the "Disc" lighting up.

	Software Update	
1.Loading	2.Updating	
Loading Software.	*	
If you want to exit	update, press 'RETURN'.	

2. Loading / Updating



10. "Updating" will appear on the screen.

Do not turn off the power of the unit; it may cause damage to the unit.



 Finish (Success)

X DISC IN	¥ ▶ PLAY	O ⊕ STANDB¥ON
(Error)*		
	► PLAY	U STANDBY-ON

11. After the firmware upgrade has been completed the unit will restart itself, with the disc tray automatically ejecting. Remove the disc and close the disc tray.

If you receive an error while the player is upgrading. The "Disc", "Play", and "STANDBY-ON" will begin to blink. If so unplug the power cord for about 30 seconds, then plug the power cord back in. Check the firmware version then try it again. 12. To confirm the firmware upgrade was successful press 1, 2, 3, 4, and [Display] within 3 seconds. The following menu will appear.

/ersion Info		
Model Name		E5 UD
Version		1.000
Region		A-1
EEPROM CLEA	R <stop></stop>	EXIT <power></power>

13. After you verified the firmware upgrade was installed, turn off player by pressing the [Power] button on the remote control.

If you are experiencing problems updating the firmware on your player and are in need of further assistance please contact support by <u>Email</u>. Before contacting us, please have the following information:

Model number Serial number Firmware Version Manufacture Name How the disc was burned; such as program used, type of media, and Operating System.